Opinion Mining From Blogs

Gérard Dray [1], Michel Plantié [1], Ali Harb [2], Pascal Poncelet [3], Mathieu Roche [3] and François Trousset [1]

[1]EMA, LGI2P,
Parc Scientifique G. Besse, 30035 Nîmes, France
gerard.dray@ema.fr, michel.plantie@ema.fr, francois.trousset@ema.fr

[2]EMSE, Centre G2I,
158, Cours Fauriel, 42023 Saint Etienne, France
harb@emse.fr

[3]LIRMM CNRS 5506,
UM II, 161 Rue Ada, F-34392 Montpellier, France
pascal.poncelet@lirmm.fr, mathieu.roche@lirmm.fr

Abstract:
With the growing popularity of the Web 2.0, we are more and more provided with documents expressing opinions on different topics. Recently, new research approaches were defined in order to automatically extract such opinions on the Internet. Usually they consider that opinions are expressed through adjectives and they extensively use either general dictionaries or experts in order to provide the relevant adjectives. Unfortunately these approach suffer the following drawback: for a specific domain either the adjective does not exist or its meaning could be different from another domain. In this paper, we propose a new approach focusing on two steps. First we automatically extract from the Internet a learning dataset for a specific domain. Second we extract from this learning set, the set of positive and negative adjectives relevant for the domain. Conducted experiments performed on real data show the usefulness of our approach.

Keywords: Text Mining, Opinion Mining, Association Rules, Semantic Orientation.

I. Introduction

With the fast growing development of the Web, and especially of the Web 2.0, the number of documents expressing opinions becomes more and more important. As illustration, let us consider the number of documents giving the opinions of users on a camera or on a movie. Usually proposed approaches try to find positive or negative opinion features to build training sets and apply classification algorithms (based on several linguistic techniques) to automatically classify new documents extracted from the Web. Furthermore, they associate opinion semantic orientation with adjectives [18, 17, 20, 7, 9, 3]. One of important issue is thus to define the list of relevant adjectives. Use either general dictionaries or expert in order to get positive and negative adjectives. Nevertheless, these approaches suffer the following drawback: for a specific domain either the adjective does not exist or its meaning could be different from another do-

main. Let consider the two following sentences "*The picture quality of this camera is high*" and "*The ceilings of the building are high*". In the first one, (i.e. an expressed opinion on a movie), the adjective *high* is considered as positive. In the second sentence (i.e. a document on architecture), this adjective is neutral. This example shows that an adjective is very correlated with a particular domain. In the same way, if we find that *a chair is comfortable*, such adjective will never be used when talking about movies. In this paper we would like to answer the two following questions: Is it possible to automatically extract from the web a training set for a particular domain? and how to extract sets of positive and negative adjectives?

The rest of the paper is organized as follows. Section II propose a brief overview of existing approaches for extracting opinions. Our approach, called AMOD (*Automatic Mining of Opinion Dictionaries*) is described in section III. Conducted experiments performed on real data sets from blogs are provided in section IV. Section V concludes the paper.

II. Related work

We may distinguish two types of methods in opinion mining: Supervised and non supervised methods.

A. Supervised methods using existing opinion corpora

Supervised methods are based on pre-existing opinion corpora . These corpora are usually developed by a group of experts. Opinion detection could then be processed by using well known text mining techniques, combining linguistic and statistic tools. First these methods automatically learn all kinds of linguistic units or terms and then compute a model for each corpus. Extracted terms are domain dependent. Then several classifiction methods are used and especially voting systems [12, 11]. These methods are very often used in national [6] and international challenges [21]. If the training corpora are properly structured then these supervised learning techniques give very good results. However

the main drawback relies on the corpora themselves: the constitution of such corpora is a manual, quite long and boring task which must be done for each new application domain.

B. Non supervised methods for opinion detection

As previously mentioned, most approaches consider adjectives as main source to express subjective meaning in a document. Generally speaking, semantic orientation of a document is determined by the combined effect of adjectives found in a document, on the basis of an annotated dictionary of adjectives which contain 3596 words labeled as positive or negative (i.e. Inquirer [16] or HM containing 1336 adjectives [7]). More recently, new approaches have enhanced adjective learning with such system as WordNet [10]. These approaches add synonyms and antonyms automatically [2]; or extract opinion related words [20, 8]. Final result Quality is strongly related to available dictionaries. Moreover these approaches are not able to detect differences between subject domains (for example the semantic orientation of the adjective "high"). To avoid this problem, more recent approaches use statistical methods based on adjective co-occurrence with an initial set of seed words. General principle is as follows: beginning with a set of positive and negative words (i.e. *good*, *bad*), try to extract adjectives situated nearby each other according to distance measure. The underlying assumption is that a positive adjective appears more frequently besides a positive seed word, and a negative adjective appears more frequently besides a negative seed word. Even if these approaches are efficient, they encounter the same weaknesses as previous techniques regarding domain related words.

III. The AMOD Approach

This section presents an overview of the AMOD approach. The general process has three main phases (C.f. figure 1).
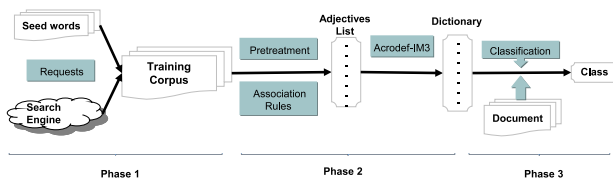

Figure. 1: The main process of the AMOD approach

- **Phase 1: Corpora Acquisition learning phase.** This phases aims at automatically extracting, for a specific domain, documents containing positive and negative opinions from the Web.

- **Phase 2: Adjective extraction phase.** In this phase, we automatically extract sets of relevant positive and negative adjectives.

- **Phase 3: Classification.** The goal of this phase is to classify new documents by using the sets of adjectives obtained in the previous phase.

In this paper we particularly focus on the first two points. Classification task uses very simple operations, and will be enhance later on.

A. Phase 1: Corpora Acquisition learning phase

In order to find relevant adjectives, we first focus on the automatic extraction of a training set for a specific domain. So, we consider 2 sets P and N of seed words with respectively positive and negative semantic orientations as in [18].

$$P = \{good, nice, excellent, positive, fortunate, correct, \\ superior\}$$
$$Q = \{bad, nasty, poor, negative, unfortunate, wrong, \\ inferior\}$$

For each seed word, we use a search engine and apply a special request specifying: the application domain d, the seed word we are looking for and the words we want to avoid. For example, if we consider the Google search engine, to get movie opinions containing the seed word *good*, the following request is sent "+opinion +review +movies +*good* -bad -nasty -poor -negative -unfortunate -wrong -inferior". The results given by this request will be opinion documents on cinema containing the word *good* and without the following words: bad, nasty, poor, ... inferior. which is specialized in blog search. Therefore, for each positive seed word (resp. negative) and for a given domain, we automatically collect K documents where none of the negative set (resp. positive) appears. This operation build 14 learning corpora: 7 positives and 7 negatives. The 7 partial positive corpora constitute the learning positive corpus and the The 7 partial negative corpora constitute the learning negative corpus.

B. Learning corpus creation Algorithm

Algorithm 1: *Learning corpus Creation*

Input: The search engine M, the domain of interest d, the set of positive and negative seed words P and N

Output: The Positive and Negative learning corpora C_P

1 **begin**
2   **foreach** *p in P* **do**
3   R =: <M, d, p, N>;
4   C_p = get(R, K);
5   **foreach** D_i *in* C_p **do**
6   Convert(D_i);
7         $C_P = C_P \cup C_p$;
8 **end**

The Algorithm 1 principle is the following:
For each seed word p from P set, we generate a request R made of a search engine M, a domain (i.e. context) d, a set of N seed word to avoid. From this request, we collect automatically K documents (*function get(R,K)*). For each document, we apply the function *convert()* which convert from *HTML* format to *TEXT* format. These converted K documents constitute the partial corpus related to the "p" seed word . The same process is applied for negative seed words.

C. Phase 2: Adjective extraction phase

The corpora built in the previous phase provide us with documents containing domain relevant seed adjectives. Therefore, with these domain relevant documents, this phase focuses on extracting adjectives which are highly correlated with seed adjectives. So, from the collected corpora, we compute correlations in collected documents between seed words and adjectives to enrich the seed word sets with new opinion and domain relevant adjectives. However, to avoid false positive or false negative adjectives we add new filter steps. We present these steps in the following subsections.

1) Preprocessing and association rules steps

To compute correlations between adjectives which will enrich an opinion dictionary, we must determine the Part-of-Speech tag (Verb, Noun, Adjective, etc.) of each word from the training corpus. So, we use the tool Tree Tagger [15], which automatically gives for each word of a text a Part-of-Speech tag and convert it to its lemmatised form.
As in [17, 20, 7, 9], we consider adjectives as representative words to specify opinion. We then keep only adjectives in documents from TreeTagger results.
Then we search for associations between adjectives from documents and seed words coming from positive and negative seed sets. The goal is to find if new adjectives are associated with the same opinion polarity than seed words. In order to get these correlations, we adapt an association rule algorithm [1] to our concern. More formally, let $I = \{adj_1, ...adj_n\}$ a set of adjectives, and D a set of sentences, where each sentence corresponds to a subset of elements of I. An association rule is thus defined as X→Y, where X⊂I, Y⊂I, and X ∩ Y = ⊘. In a rule, support corresponds to the percentage of sentences in D containing X∪Y. The rule X→Y has a confidence ratio c, if c% of sentences from D containing X also contain Y.

Sentences could be part of text separated by some punctuation marks. Nevertheless in order to get more relevant adjectives we consider the following hypothesis: the more an adjective is close to a seed one, the more this adjective has the same semantic orientation. We thus define sentences by considering window sizes (WS). WS corresponds to the distance between a seed word and an adjective. For instance, if WS is set to 1 that means that a sentence is composed by one adjective before and one after the seed word.
In the following sentence "*The movie is amazing, good acting, a lot of great action and the popcorn was delicious*", by considering the seed adjective *good* (see figure 2), with WS=1, we get the following sentence "*amazing, good, great*" and with WS=2: "*amazing, good, great, delicious*".
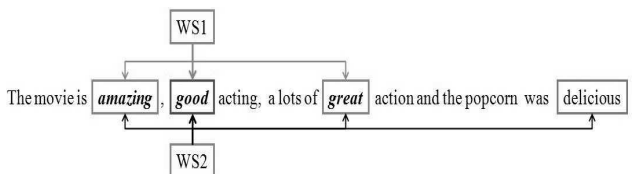

Figure. 2: Window Size Example

The association rule algorithm is applied both for positive

and negative corpora. At the end of this step we are thus provided with rules on adjectives for the positive (resp. negative) corpus. An example of such a rule is: *amazing, good → funny* meaning that when, in a sentence we have *amazing* and *good*, then very often (according to a support value s) we can get *funny*.

2) Filtering step

As we are interested in adjectives strongly correlated with seed words, from the results obtained in the previous step we only keep rules having more than one seed word. We then consider adjectives appearing in both positive and negative lists. Those correlated to several seed words having same orientation and having a high support are kept as learned adjectives only if their number of occurrences in each document of one corpus (e.g. the positive one) is greater than 1 while the number of occurrences in each documents in the other corpus (e.g. the negative one) is lower than 1. Otherwise they are removed.
Finally, to filter associations extracted in the previous step, we use a ranking function in order to delete the irrelevant adjectives associations placed at the end of a list. One of the most commonly used measures to find how to words are correlated (i.e. it exist a co-occurrence relationship between two words) is the Cubic Mutual Information ($MI3$) [5]. This empirical measure based on Church's Mutual Information (MI) [4], enhances the impact of frequent co-occurrences. Our approach relies on the dependence computation of two adjectives based on the number of pages returned by the queries "*adjective$_1$ adjective$_2$*" and "*adjective$_2$ adjective$_1$*"[1] on the Web. This dependence is computed in a given context C (e.g. the context $C = \{movies\}$). Then we apply the formula $AcroDef_{MI3}$ (1) described in [14].
In this paper we use the $AcroDef_{MI3}$ measure based on Cubic Mutual Information to rank adjectives since it gives better results than other statistical measures (e.g. Mutual Information, Dice's measure) [19, 14].

$$AcroDef_{MI3}(adj1, adj2) =$$
$$log_2 \frac{(nb("adj1\ adj2"\ and\ C) + nb("adj2\ adj1"\ and\ C))^3}{nb(adj1\ and\ C) \times nb(adj2\ and\ C)} \quad (1)$$

An example will illustrate the behavior of $AcroDef_{MI3}$. Let us consider *funny*, an adjective extracted and classified as a positive adjective. In the context $C = \{movies\}$, we find all dependencies between *funny* and all positive seed adjectives. Then, for instance, by considering *funny* and *good*, we have:

$$AcroDef_{MI3}(funny, good) =$$
$$log_2 \frac{(nb('funny\ good' \& movie) + nb('good\ funny' \& movie))^3}{nb('funny' \& \ movie) \times nb('good' \& \ movie)} \quad (2)$$

By using google, we get 118.48 for this formula. By applying this formula with all the positive seed adjectives, we get the results listed below. We then compute the average value for all associated seed words. For "*funny*" we get an average of 17.37. We then chose a threshold value experimentally for $AcroDef_{MI3}$ formula. In our case the threshold has been computed to 0.005. Since the value for "*funny*" is higher, this adjective is added to the learned adjective list:

[Positive] *funny*

---

[1]Here we consider that the request is done on Google and then brackets stands for looking for the real string respecting the order between adjectives

Adjective [17.37496]

- – *good* [118.48338]
- – *nice* [3.00369]
- – *excellent* [0.13462]
- – *positive* [0.00302]
- – *correct* [4.96930E-005]
- – *superior* [1.69387E-006]
- – *fortunate* [6.49291E-018]

Adjectives in low dependency with seeds words and "cinema" domain, are eliminated by applying $AcroDef_{MI3}$ formula. For example in figure 3 we notice that *encouraging* and *current* adjectives have a dependency value of 0.001 and 0.002. If these values are less than 0.005, these words are suppressed.

AcroDef$_{MI3}$ Filtering			
Positive		Negative	
1.	funny (20,948)	1.	boring (8,330)
2.	great (12,529)	2.	commercial (3,054)
3.	~~encouraging~~ (0,001)	3.	~~current~~ (0,0002)

Figure. 3: $AcroDef_{MI3}$ Values for each adjective

D. Phase 3: Classification

The last step to consider is to classify each document in a positive or negative opinion. In a first step we use a very simple classification procedure. For each document to classify, we calculate its positive or negative orientation by computing the difference between the number of positive and negative adjectives, from both the previous lists, encountered in the studied document. We count the number of positive adjectives, then the number of negative adjectives, and we simply compute the difference. If the result is positive (resp. negative), the document will be classified in the positive class (resp. negative). Otherwise, the document is considered as neutral.

In order to improve the classification, we extend our method to consider adverbs used for inverting the polarities (e.g. not, neither nor, ..). For instance, let us consider the following sentence: *The movie is not bad, there is a lot of funny moments*. The adverb *not* inverses the polarity of the adjective *bad* while *funny*, too far from *not*, is not affected. The main idea is that, during the processing of the sentence, we also keep adverbs and then according to their polarity we improve the polarity of the adjectives. By considering *not* and *neither nor* we have considered the following cases (where ADJ stands for adjective):

- Not ADJ
- Not ADJ at all
- Not very ADJ
- Not so ADJ

- Not too ADJ
- Not ADJ enough
- Neither ADJ nor ADJ

In order to illustrate all these cases, let us consider the following examples:

- The movie is not good
- The movie is not amazing at all
- The movie is not very good
- The movie is not too good
- The movie is not so good
- The movie is not good enough
- The movie is neither amazing nor funny

For 1, 2 and 7 examples, we may notice that adjective polarities of *good* and *amazing* must be inverted. This polarity is increased by 30% from its initial value for *good* adjective in 3, 4 and 5 examples. This polarity is decreased by 30% in example 6.

IV. Experiments

In this section, we present experiments conducted to validate our approach. First we present the adjective learning phase then classification results, and finally we compare our method to a supervised machine learning classification method.

Documents are extracted from the research engine BlogGooglesearch.com. We extract documents related to expressed opinions for the "cinema" domain. Seed words and applied requests are those already mentioned in section III-A. For each seed word, we have limited the number of extracted documents by the search engine to 300. We then transform these documents, from HTML format to text format and we then use TreeTagger to keep only adjectives.

In order to study the best distance between seed words and adjectives to be learned, we have tested different values for the Window Size parameter from 1 to 3. Then, to extract correlation links between adjectives, we use the Apriori algorithm[2]. In conducted experiments, support value has been ranged from 1 to 3%. We get for each support value, two lists: one negative and one positive. As was stated in previous section, we discard from these lists adjectives being common to both lists (for the same support value) and those which are correlated to only one seed word. To discard useless and frequent adjectives we used AcroDef$_{MI3}$ measure with a threshold value fixed experimentally to 0.005.

In order to test the quality of the learned adjectives, we use for the classification the Movie Review Data from NLP Group, Cornell University[3]. This database possesses 1000 positives and 1000 negatives opinions extracted from the Internet Movie Database[4]. We intentionally use a test corpora very different in nature from the training corpora (i.e. blogs), to show the stability of our method.

---

[2] http://fimi.cs.helsinki.fi/fimi03/

[3] http://www.cs.cornell.edu/people/pabo/movie-review-data/

[4] http://www.imdb.com/

A. Evaluation

	Positives	Negatives	PL	NL
Seed List	**66,9**%	**30,4**%	7	7

Table 1: Classification of 1000 positive and negative documents with seed words

Table 1 shows classification results by considering only seed words (i.e. without applying the AMOD approach) on the negative and positive corpora. PL (resp. NL) correspond to the number of adjectives (in our case, this number corresponds to the number of seed words). Table 2 (resp. table 3),

WS	S	Positive	PL	NL
1	1%	**67,2**%	7+12	7+20
	2%	60,3%	7+8	7+13
	3%	65,6%	7+6	7+1
2	1%	57,6%	7+13	7+35
	2%	56,8%	7+8	7+17
	3%	68,4%	7+4	7+4
3	1%	28,9%	7+11	7+48
	2%	59,3%	7+4	7+22
	3%	67,3%	7+5	7+11

Table 2: Classification of 1000 positive documents with learned adjectives

WS	S	Negative	PL	NL
1	1%	**39,2**%	7+12	7+20
	2%	46,5%	7+8	7+13
	3%	17,7%	7+6	7+1
2	1%	49,2%	7+13	7+35
	2%	49,8%	7+8	7+17
	3%	32,3%	7+4	7+4
3	1%	76,0%	7+11	7+48
	2%	46,7%	7+4	7+22
	3%	40,1%	7+5	7+11

Table 3: Classification of 1000 negative documents with learned adjectives

shows results obtained with learned adjectives using AMOD after classifying positive (resp. negative) documents. Column WS stands for the distances and column S corresponds to support values. The value 7 + 12 from the PL column at the first line indicates that we have 7 seed adjectives and 12 learned adjectives. As we see, our method allows, in case of a negative document, a much better classification result. For positive documents, the difference is less important but as illustrated in table 4, the learned adjectives appear in a very significant manner in the test documents.

As expected if we compare the number of learned adjectives, the best results come with WS value of 1. This experiment confirm hypothesis on adjective proximity in opinion expression [18].

In table 2 and 3, we see that positive and negative learned adjective numbers may strongly vary according to support value. For example, if support value is 1% and WS=3, we get 11 learned positive adjectives and 48 negative ones. A thorough analyze of results shows that most of negative adjectives were frequent and useless adjectives.

An example of occurrence numbers for each learned adjective for WS=1 and S=1% is shown in tables 5 and 6. These

positive seeds		negative seeds	
Adjective	Nb of occ.	Adjectives	Nb of occ.
Good	2147	Bad	1413
Nice	184	Wrong	212
Excellent	146	Poor	152
Superior	37	Nasty	38
Positive	29	Unfortunate	25
Correct	27	Negative	22
Fortunate	7	Inferior	10

Table 4: Occurrences of positive and negative seed adjectives for WS=1 and S=1%

Learned positive adjectives			
Adjective	occ. Nb	Adjective	Nb of occ.
Great	882	Hilarious	146
Funny	441	Happy	130
Perfect	244	Important	130
Beautiful	197	Amazing	117
Worth	164	Complete	101
Major	163	Helpful	52

Table 5: Occurrences of positive learned adjectives for WS=1 and S=1%

occurrence numbers are quite variable but more important for positive ones.

Results obtained by applying AcroDef$_{MI3}$ measure as an adjective filter are plotted in tables 7 and 8, were we consider results obtained with several Window Sizes and support. The proportion of well classified documents with our approach ranges from 66.9% to 75.9% for positive adjectives and from 30.4% to 57.1% for negative adjectives.

Tables 9 and 10 show suppressed adjectives by applying the AcroDef$_{MI3}$.

B. Reinforcement Learning phase

To enhance our method and extract the best discriminative adjectives, we have applied the following method:

- Enrich the seed word list with adjectives learned in the previous application of AMOD. This process give rise to a new seed word lists.

- Apply the AMOD approach on the new lists to learn new adjectives.

- Evaluate the new lists, by applying the classification procedure on the test dataset.

This method is repeated until no more new adjectives are learned.

Learned adjectives when applying for the first time this reinforcement method are showed in table 11. Learned adjec-

Learned negative adjectives			
Adjectives	occ. Nb	Adjectives	occ. Nb
Boring	200	Certain	88
Different	146	Dirty	33
Ridiculous	117	Social	33
Dull	113	Favorite	29
Silly	97	Huge	27
Expensive	95		

Table 6: Occurrences of negative learned adjectives for pour WS=1 et S=1%

Results for 1000 Positive documents				
WS	S	Positive	LP	LN
1	1%	**75,9%**	7+11	7+11
	2%	46,2%	7+6	7+8
	3%	68,8%	7+5	7+1
2	1%	50,6%	7+11	7+18
	2%	44,1%	7+6	7+11
	3%	50,0%	7+3	7+4
3	1%	31,9%	7+11	7+32
	2%	48,5%	7+4	7+15
	3%	54,8%	7+5	7+6
4	1%	46,8%	7+16	7+30
	2%	35,7%	7+6	7+25
	3%	49,9%	7+3	7+9

Table 7: Classification of 1000 positive documents with learned adjectives and AcroDef$_{MI3}$

Results for 1000 Negative documents				
WS	S	Negative	LP	LN
1	1%	**57,1%**	7+11	7+11
	2%	56,1%	7+6	7+8
	3%	41,3%	7+5	7+1
2	1%	54,0%	7+11	7+18
	2%	59,2%	7+6	7+11
	3%	58,9%	7+3	7+4
3	1%	59,8%	7+11	7+32
	2%	54,9%	7+4	7+15
	3%	57,8%	7+5	7+6
4	1%	64,7%	7+16	7+30
	2%	63,1%	7+6	7+25
	3%	63,2%	7+3	7+9

Table 8: Classification of 1000 negative documents with learned adjectives and AcroDef$_{MI3}$

Suppressed Positive adjective	
Adjectives	occ. Nb
Helpful	52
Inevitable	42
Attendant	4
Encouraging	2

Table 9: Positive adjectives suppressed by applying $AcroDef_{IM3}$ in the first learning phase for WS=1 and S=1%

tives considered as relevant and representative will thus enrich our adjective set. Obtained results for the classification are showed in table 12. The ratio of well attributed positive documents has been improved with the second reinforcement learning phase from 75.9 to **78.1%**.

Learned adjectives with the first reinforcement are then added to the previous seed word lists and the process is repeated. The second reinforcement phase produces new adjectives (C.f. Table 13).

Table 14 shows that the classification result for positive documents has improved from 78.1% to **78.7**%, for the same dataset test. But results are slightly lower for negative documents. We may explain this by the too elementary classification procedure lying on adjective occurrence number.

The learned adjective list shows that occurrence figures for positive learned adjectives is notably greater than those for learned negative adjectives. This significantly influences our classification results.

Table 15 shows suppressed adjectives with Acrodef computation.

Suppressed Negative adjective			
Adjectives	occ. Nb	Adjectives	occ. Nb
Next	718	Unpleasant	22
Few	332	Unattractive	4
Tricky	92	Unpopular	2
Legal	76	Environmental	2
Current	37		

Table 10: Negative adjectives suppressed by applying $AcroDef_{IM3}$ in the first learning phase for WS=1 and S=1%

Learned positive adj.		Learned negative adj.	
Adjectives	Nb of occ.	Adjectives	occ. Nb
Interesting	301	Commercial	198
comic	215	Dead	181
Wonderful	165	Terrible	113
Successful	105	Scary	110
Exciting	88	Sick	40

Table 11: Learned adjective occurrences with the first reinforcement for WS=1 and S=1%

WS	S	Positive	Negative	PL	NL
1	1%	**78,1%**	**54,9%**	7+16	7+16

Table 12: Classification of 1000 positive and negative documents with learned adjectives and AcroDef$_{MI3}$

Learned positive adj.			
Adjectives	Nb of occ.	**Learned negative adj.**	
special	282	Adjectives	Nb of occ.
entertaining	262	awful	109
sweet	120		

Table 13: Learned adjective occurrences with the second reinforcement for WS=1 et S=1%

WS	S	Positive	Negative	PL	NL
1	1%	**78,7%**	**46,7%**	7+16	7+16

Table 14: Classification of 1000 positive and negative documents with learned adjectives and AcroDef$_{MI3}$

Suppressed positive Adjectives			
Adjectives	occ. Nb	Adjectives	occ. Nb
Proud	187	Human	114
Regular	137	Smart	108
Small	120	Modern	89
Suppressed negative adjectives			
Adjectives	occ. Nb	Adjectives	occ. Nb
Historical	167	Political	101
Own	123	Slow	87
Total	111	Married	76
Solid	103	Strange	76

Table 15: Suppressed adjective Lists with AcroDef after the first reenforcement phase for WS=1 and S=1%

A new application of the reinforcement learning phase does not produce any new adjectives. At the end of the process we obtain two relevant and discriminatory adjective lists (C.f. Table 16) for the *cinema* domain.

Note that the (relative) number of occurrences for positive learned adjectives is significantly higher than the negative one. To illustrate this point, we evaluate the positive (resp. negative) opinion adjectives coverage from the positive (resp.

Positive adjective list		Negative adjective list	
Adjective	Adjective	Adjective	Adjective
Good	Great	Bad	Boring
Nice	Funny	Wrong	Different
Excellent	Perfect	Poor	Ridiculous
Superior	Beautiful	Nasty	Dull
Positive	Worth	Unfortunate	Silly
Correct	Major	Negative	Expensive
Fortunate	Interesting	Inferior	Huge
Hilarious	Comic	Certain	Dead
Happy	Wonderful	Dirty	Terrible
Important	Successful	Social	Scary
Amazing	Exciting	Favorite	Sick
Complete	Entertaining	Awful	Commercial
Special	Sweet		

Table 16: Adjective lists for WS=1 and S=1% for the domain "*cinema*"

negative) test corpus. These coverage ratios (learned positive (resp. negative) adjective number/ adjective number) are given in Table 17. This ratio shows that negative opinions in

	Positive	Negative
Coverages	12.247%	7.255%

Table 17: Learned adjectives coverage ratios

test corpus are less expressed by learned adjectives than positive ones. This may partly explain the lesser results achieved with the negative adjectives list. Thus, we may consider that negative opinions are expressed by other adjectives (different from the learned list) and/or Other types of words (eg. adverbs).

C. Negative forms integration

We then improved our classification method by integrating different sentence negation forms as presented in III-D.

WS	S	Positif	LP	LN
1	1%	**82,6**%	7+19	7+17

Table 18: Classification of 1000 positive documents with learned words, AcroDef$_{MI3}$ and negation

WS	S	Negative	LP	LN
1	1%	**52,4**%	7+19	7+17

Table 19: Classification of 1000 negative documents with learned words, AcroDef$_{MI3}$ and negation

Classification results for 1000 positive documents improved from 78.7% to **82.6%** and from 46.7% to **52.4%** for 1000 negative documents as shown in tables 18 and 19. This improvement in classification results justifies the use of negative forms and part of speech tagging treatments for all documents.

D. Experiments related to training sets size

In this experiment, we want to know how many documents are required to produce a stable and robust training set? We thus applied the AMOD training method several times. Each time we have increased by 50 the number of collected documents until we get a stability on the number of learned adjectives.

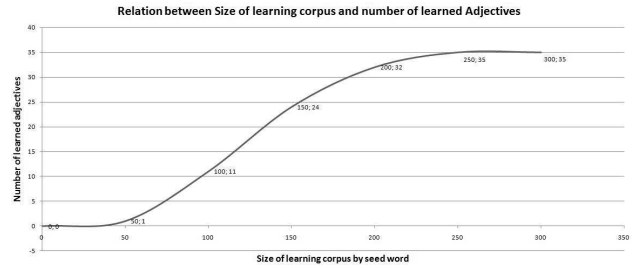The figure 4 depicts the relationship between the size of

Figure. 4: Relation between the size of training corpus and the number of learned adjectives

the corpus and the number of learned adjectives. As we can notice, above 2800 documents (i.e. 200 documents for each seed word) we do not learn much new adjectives. For 700 documents (i.e., 50 documents for each seed word) we only find the adjective *amazing*. For 1400 documents, the learnt positive adjectives are: *helpful, happy, great* while the negative ones are: *few, different, boring, expensive, tricky, dull*. For 2100 documents positives are : *funny, attendant, beautiful, complete, important, worth, helpful"* and the negatives: *[ridiculous, silly, legal, certain social*. For 3500 documents, no more positive adjectives are learnt.

E. Comparison with a standard classification method

Finally we conducted some experiments in order to compare the results obtained with a traditional classification method and with our approach. The classification method used for experiments is COPIVOTE [12]. This approach use a training corpus and a system of vote with several classifiers (SVM, ngrams, ...). Experiments have been done on the same datasets for learning and tests.

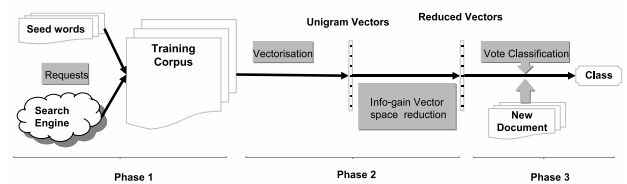So we adapted the different process phases as follows (c.f. figure 5):

Figure. 5: Supervised method process

- **Phase 1 : Corpora Acquisition learning phase** This phase is the same as in Amod approach. (see section III-A).

- **Phase 2 : Vectorisation.** This phase computes the corpus vector space model. We extract from the corpus all unigrams. Each unigram is considered as a dimension of the vector space. Each document is converted in an frequency or occurence vector. We then compute a vector space reduction by using the "infogain" method [12]. Each document is represented as a reduced vector.

- **Phase 3 : Classification.** In this phase we compute and use a classifier voting system to assign a class to each new document. First we work out automatically the voting classifier model by using the learning corpus mentionned before, then this model is used to associate a class to each new document of the test corpus.

To compare our results, we used the well known FScore measure [13]. FScore is given by the following formula:
$$Fscore = \frac{2 \times Precision \times Recall}{Precision + Recall}$$
Fscore is a compound between Recall and Precision, giving the same weight to each measure. *Precision* and *Recall* are defined as follows:

$$Recall_i = \frac{Nb\ documents\ rightly\ attributed\ to\ class\ i}{Nb\ documents\ of\ class\ i}$$

$$Precision_i = \frac{Nb\ documents\ rightly\ attributed\ to\ class\ i}{Nb\ documents\ attributed\ to\ class\ i}$$

Documents :	Positives	Negatives
FScore COPIVOTE :	60,5%	60,9%
FScore AMOD :	**71,73%**	**62,2%**

Table 20: Fscore classification results for 1000 negative and positive test documents with COPIVOTE and AMOD

Table 20 shows that our approach performs better for both positive case (**71,73%** vs. 60,5%) and negative case (**62,2%** vs. 60,9%). Generally the COPIVOTE method is very efficient for text classification (i.e. based on a voting system, the best classification method is selected). The poor results come from the large differences between test and training corpora : a supervised approach uses a training corpus to compute a model. This model is then applied to the test corpus. If the training and test corpora are very different, then the results are not very high.

F. Application of AMOD *approach to another domain*

In order to verify that our approach is suitable for other domains we performed some experiments with a totally different domain: "car". Positive and Negative corpora are obtained from BlogGooglesearch.com with the keyword "*car*". To validate acquired knowledge in training phase, we use in test phase 40 positive documents coming from *www.epinions.com*.
Applying the AMOD approach, with WS=1 and support = 1%, after AcroDef$_{IM3}$ filter and reinforcement training gives the results showed in table 21.
We get the following positive adjectives: good, nice, excellent, superior, positive, correct, fortunate, professional, popular, luxurious, secured, great, full, efficient, hard, fast, comfortable, powerful, fabulous, economical, quiet, strong, several, lovely, successful, amazing, maximum, first, active, beautiful, wonderful, practical.
And we get the following negative adjectives: bad, wrong, poor, nasty, unfortunate, negative, inferior, horrible, boring, unsecured, uncomfortable, expensive, ugly, luck, heavy, dangerous, weird.
Compared to previous experiments the two training sets are similarly constituted from blogs. Our approach gives better results on similar data sets.

Method	WS	S	Positive	PL	NL
Seed words only	1	1%	**57,5%**	7+0	7+0
with learned words	1	1%	**95%**	7+26	7+10

Table 21: 40 positive documents Classification with seed adjectives only and with learned adjectives, AcroDef$_{IM3}$ and negation filters

V. Conclusion

In this paper, we proposed a new approach for automatically extracting positive and negative adjectives in the context of the opinion mining. Experiments conducted on training sets (blogs vs. cinema reviews) show that with our approach we are able to extract relevant adjectives for a specific domain. Future works may be manifold. First, our method depend on good quality of documents extracted from blogs. We want to extend our training corpora method by applying text mining approaches on collected documents in order to minimize lower noisy texts. Second, in this work we focused on adjectives, we plan to extend the extraction task to other categories.

References

[1] R. Agrawal and R. Srikant. Fast algorithms for mining association rules in large databases. In *VLDB'94*, 1994.

[2] A. Andreevskaia and S. Bergler. Semantic tag extraction from wordnet glosses. 2007.

[3] A. Bossard, M. Généreux, and T. Poibeau. CBSEAS, a Summarization System - Integration of Opinion Mining Techniques to Summarize Blogs. In *Proceedings of the Demonstrations Session at EACL 2009 12th Conference of the European Chapter of the Association for Computational Linguistics (EACL 2009)*, Athènes Grèce, 2009.

[4] K. Church and P. Hanks. Word association norms, mutual information, and lexicography. In *Computational Linguistics*, volume 16, pages 22–29, 1990.

[5] D. Downey, M. Broadhead, and O. Etzioni. Locating complex named entities in web text. In *Proceedings of IJCAI'07*, pages 2733–2739, 2007.

[6] C. Grouin, J.-B. Berthelin, S. E. Ayari, T. Heitz, M. Hurault-Plantet, M. Jardino, Z. Khalis, and M. Lastes. Présentation de deft'07 (défi fouille de textes). In *Proceedings of the DEFT'07 workshop, Plate-forme AFIA, Grenoble, France*, 2007.

[7] V. Hatzivassiloglou and K. McKeown. Predicting the semantic orientation of adjectives. In *In Proceedings of 35th Meeting of the Association for Computational Linguistics*, Madrid, Spain, 1997.

[8] M. Hu and B. Liu. Mining and summarizing customer reviews. In *In Proceedings of KDD'04, ACM SIGKDD International Conference on Knowledge Discovery and Data Mining*, Seattle, WA, 2004.

[9] J. Kamps, M. Marx, R. J. Mokken, and M. Rijke. Using wordnet to measure semantic orientation of adjectives. In *In Proceedings of LREC 2004, the 4th International Conference on Language Resources and Evaluation*, pages 174–181, Lisbon, Portugal, 2004.

[10] G. Miller. Wordnet: A lexical database for english. In *Communications of the ACM*, 1995.

[11] M. Plantié. *Extraction automatique de connaissances pour la décision multicritère*. PhD thesis, École Nationale Supérieure des Mines de Saint Etienne et de l'Université Jean Monnet de Saint Etienne, Nîmes, 2006.

[12] M. Plantié, M. Roche, G. Dray, and P. Poncelet. Is a voting approach accurate for opinion mining? In *Proceedings of the 10th International Conference on Data Warehousing and Knowledge Discovery (DaWaK '08), Torino Italy*, 2008.

[13] V. Risbergen. Information retrieval, 2nd edition. In *Butterworths*, London, 1979.

[14] M. Roche and V. Prince. *AcroDef:* A Quality Measure for Discriminating Expansions of Ambiguous Acronyms. In *Proceedings of CONTEXT, Springer-Verlag, LNCS*, pages 411–424, 2007.

[15] H. Schmid. Treetagger. In *TC project at the Institute for Computational Linguistics of the University of Stuttgart*, 1994.

[16] P. Stone, D. Dunphy, M. Smith, and D. Ogilvie. The general inquirer: A computer approach to content analysis. Cambridge, MA, 1966. MIT Press.

[17] M. Taboada, C. Anthony, and K. Voll. Creating semantic orientation dictionaries. 2006.

[18] P. Turney. Thumbs up or thumbs down? semantic orientation applied to unsupervised classification of reviews. In *In Proceedings of 40th Meeting of the Association for Computational Linguistics*, pages 417–424, Paris, 2002.

[19] J. Vivaldi, L. Màrquez, and H. Rodríguez. Improving term extraction by system combination using boosting. In *Proceedings of ECML*, pages 515–526, 2001.

[20] K. Voll and M. Taboada. Not all words are created equal: Extracting semantic orientation as a function of adjective relevance. 2007.

[21] H. Yang, L. Si, and J. Callan. Knowledge transfer and opinion detection in the trec2006 blog track. In *Notebook of Text REtrieval Conference*, 2006.

Biographies

- Dr. Gérard Dray : is an assistant professor at the engineer school Ecole des Mines d'Alès France. He had a Ph. D. in 1992 in automatics and computer systems from University of Montpellier II France. His areas of interest concern knowledge discovery from data and data mining based on fuzzy set theory.

- Dr. Michel Plantié is assistant professor at the engineer school : Ecole des Mines d'Alès France. He received a Ph. D. in Computer Science at the University of Saint Etienne in 2006. He worked as a software engineering engineer for more than 15 years before coming to computer science research. His current main research interests concern text-mining, opinion mining, knowledge discovery from data and decision making.

- Ali Harb is a Ph. D. student majoring in Computer Science at Ecole des mines of Saint-Etienne. His advisors are Prof. Jean-Jacques Girardot and ass. Prof. Kristine Lund. His team is "Réseaux, Information, Multimédia" (RIM) of the Genie Industrial and Informatic Centre (G2I). He is working on: A model for the interrogation of traces of activities of collaborative interaction.

- Pascal Poncelet is Professor and head of the data mining research group (Tatoo) in the LIRMM Laboratory. Professor Poncelet has previously worked as lecturer (1993-1994), as associate professor respectively in the Mediterannée University (1994-1999) and Montpellier University (1999-2001), as Professor at the Ecole des Mines d'Alès in France where he was also head of the KDD (Knowledge Discovery for Decision Making) team and co-head of the Computer Science Department (2001-2008). His research interest can be summarized as advanced data analysis techniques for emerging applications. He is currently interested in various techniques of data mining with application in Web Mining and Text Mining. He has published a large number of research papers in refereed journals, conference, and workshops, and been reviewer for some leading academic journals.

- Mathieu Roche is Assistant Professor at the University Montpellier 2, France. He received a Ph. D. in Computer Science at the University Paris XI (Orsay) in 2004. With Jérôme Azé, he created in 2005 the DEFT challenge ('DEfi Francophone de Fouille de Textes' meaning 'Text Mining Challenge') which is a francophone equivalent of the TREC Conferences. His current main research interests at LIRMM (Laboratoire d'Informatique, de Robotique et de Microélectronique de Montpellier, a CNRS research unit) are Natural Language Processing, Text Mining, Information Retrieval, and Terminology Extraction.

- Dr. François Trousset is assistant professor at the engineer school : Ecole des Mines d'Alès France. He received a Ph. D. in Computer Science at the University of Besançon. He works as a system ingeneer for more than 15 years before recently comming back to computer science research. His current main research interests concern secure computing while preserving privacy of datas, knowledge discovery from data and decision making.